

Happy Divvy Day

All about your \$350 Entrust Dividend



FREQUENTLY ASKED QUESTIONS

Can I change the name on the cheque?

No. For your security, the cheque needs to go into a bank account in the same name. We get customer names from your electricity retailer; so if it's wrong, please contact them to get it fixed for next time. If you can't bank the cheque, the form it came with explains how to return it and have your dividend credited to your power bill instead.

Who gets a dividend?

If you're in the Entrust district, the dividend is paid to the person named on the power bill as at midnight Wednesday 2 August 2017.

Why haven't I got my direct credit or power account credit yet?

Payments were made on 20 September. If you were expecting a direct credit, check that the bank account shown on the letter is right – call us ASAP if it isn't. If your account number is right but you haven't received a dividend, please contact your bank to see what's happened. Credit to power accounts will show up on your power bill, but how long this takes depends on when your electricity retailer puts it on your power bill.



ANY MORE QUESTIONS?

For more information about Entrust and your dividend payment go to entrustnz.co.nz

See translation information at www.entrustnz.co.nz/languages



CONTACT INFO



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Kia ora Auckland!

Whether it's a trip down country to see family, giving a few bills the heave-ho or even doing the best supermarket shop ever, everyone's got their own way of making the most of their \$350 Entrust Dividend.

We'd love to hear what you're doing with your Entrust Dividend, so stop by for a chat at facebook.com/entrustnz... Righto, I'd better fly - I've got another 326,999 of these to deliver!

Kenny



ABOUT ENTRUST

Having Entrust looking out for you is one of the special things about living in your part of Auckland. We're a private trust that owns 75.4% of Vector to benefit the 327,000 families and businesses in our district.



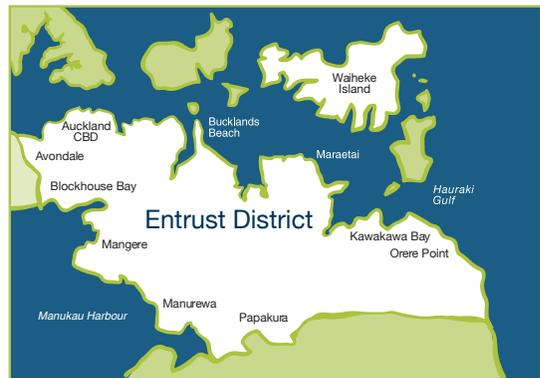
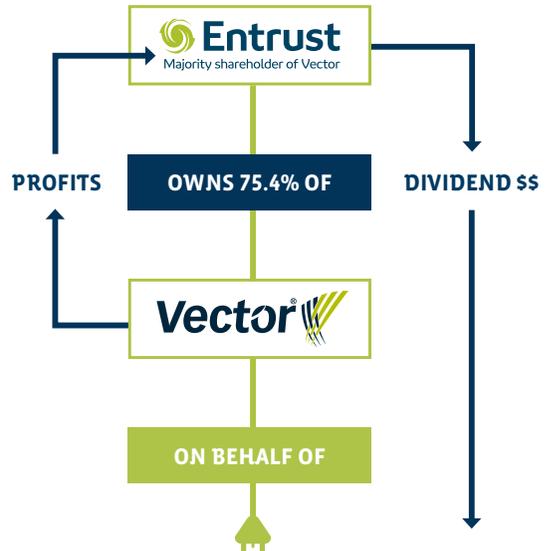
Looking out for Aucklanders: your Trustees checking out the Entrust district

Back: William Cairns (Chair), James Carmichael
Front: Paul Hutchison, Karen Sherry, Michael Buczkowski (Deputy Chair)



HOW IT ALL WORKS

Entrust owns 75.4% of Vector. When Vector makes a profit we get a share of that and pay you a dividend.



MEET YOUR TRUSTEES

Entrust Trustees are elected by you every three years - they work for you! So we'd love you to come to our annual meeting to get an update on the past year, meet your Trustees and ask them any questions you have.

Thursday 26 October 2017 at 7pm
Ellerslie Event Centre, Auckland Racing Club, 80 Ascot Avenue, Remuera.